



## **Marketing Communications Firm Utilizes DCi's Broad Capabilities**

**“Following the reorganization of our company’s technology resources and staffing, CPRi was faced with an emergent technical crisis involving our e-mail servers. In a somewhat desperate state, I recalled that Delta CompuTec LLC, (DCi) had provided support services for one of our Toshiba laptops in the recent past, so I contacted them for a referral to a network support vendor. Little did I know at the time that DCi could not only troubleshoot my e-mail server crisis, but essentially become a trusted vendor partner for the entire management and support of our network and technical operations!**

**DCi continues to play a key role in the reliability and growth of our network operations. Initially, DCi helped us develop a strategic plan for optimizing our network servers and hardware configurations. Their specialists identified a series of issues that when resolved, would dramatically improve the productivity associated with our servers and workstations, as well as the performance of the Web sites and applications that CPRi hosts for its customers. This plan continues to be implemented in a cost-efficient, yet comprehensive capacity.**

**Today, DCi supports our servers, printers, workstations, firewall and VPN operations. Their timely response to even the smallest troubleshooting needs has proven to be invaluable to me and others on my team.**

**Bottom line: DCi keeps my network operations productive and reliable, which in today’s business climate means a lot to our success and growth. I would recommend DCi as a trusted network support services provider to anyone! “**

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